

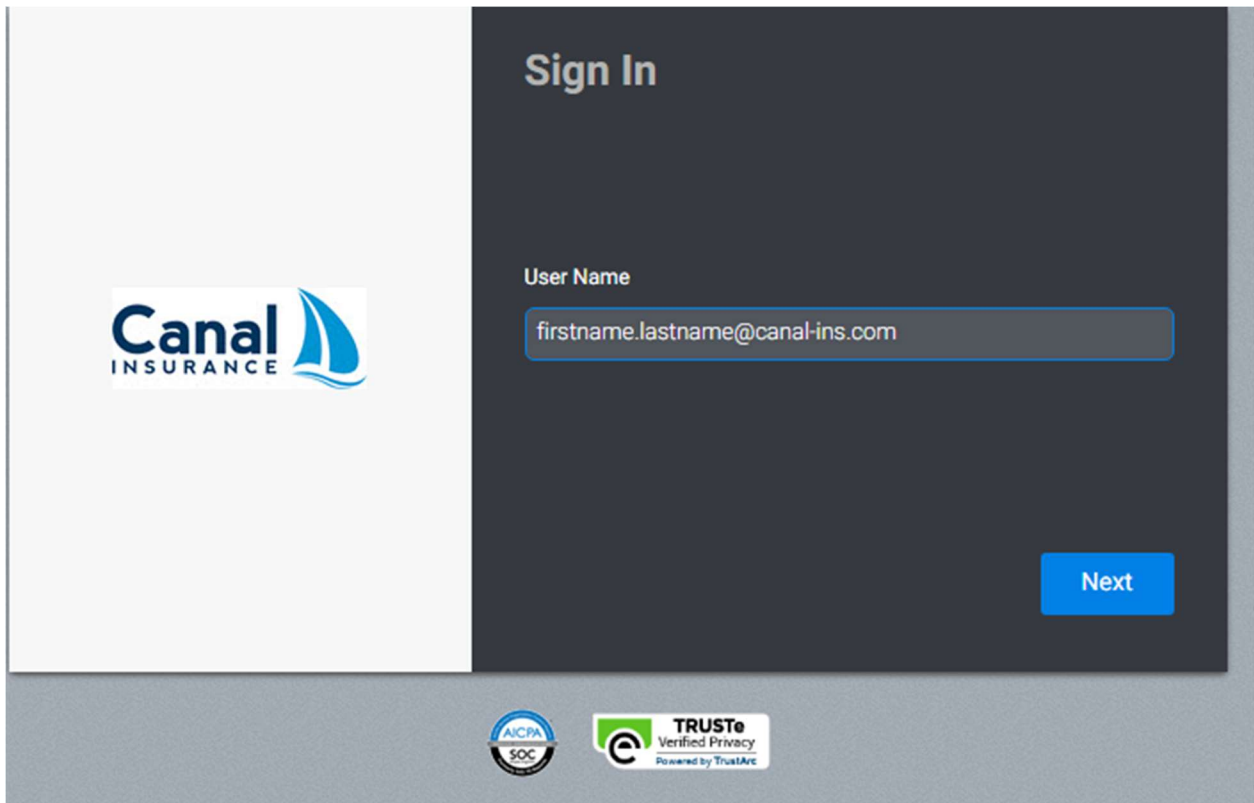
Requesting HelpDesk Support

Go to URL – <http://helpdesk.canal-ins.com>

You will be presented with a page below – this page loads fast!



You will then be presented with the below screen – fill out information as needed.



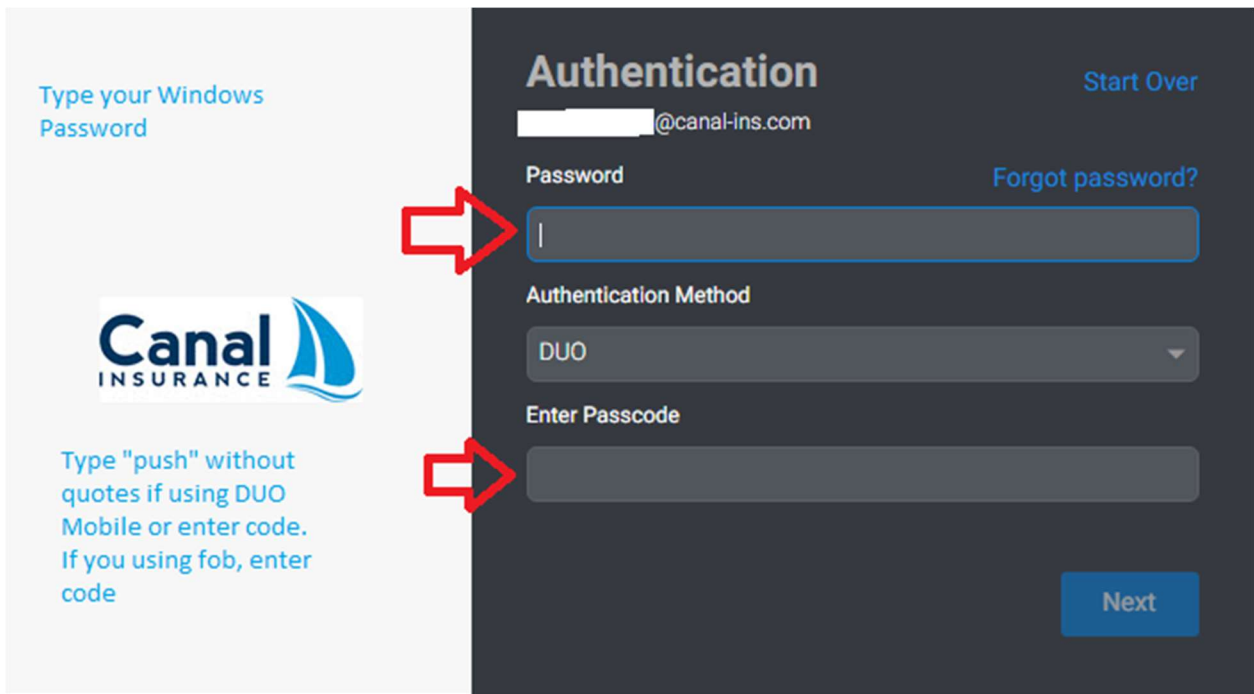
Canal INSURANCE

Sign In

User Name

Next

AICPA SOC TRUSTe Verified Privacy Powered by TrustArc



Type your Windows Password

Canal INSURANCE

Type "push" without quotes if using DUO Mobile or enter code. If you using fob, enter code

Authentication

Start Over

Password [Forgot password?](#)

Authentication Method

DUO

Enter Passcode

Next

Then you will be in TopDesk where you can issue "New Ticket"

Welcome to Canal Insurance

Services



My requests



Knowledge Base



New ticket



Visitor Notification

